

SMART CATERING SYSTEM

Trafford Catering has developed an end-to-end Smart Catering system, which is currently used in Infant, Junior, and Primary schools. The system ensures children receive the meal of their choice no matter what time their dinner service is. The systems technology engages pupils, increases efficiency, and reduces waste by providing a daily summary of the meals to be produced.



The system is web based and can:

- take meal orders directly from parents online via their PC, Tablet, or smartphone.
- take meal orders from children in the classroom via Smartboards/tablets or PCs (if the school chooses to do this)
- take dinner money payment online.
- provide digital confirmation to charge the child's account at the point of service.
- provide real time orders to the catering staff at the point of service.
- Children with allergies/dietary needs are catered for.

Meal information is securely passed to the kitchen and school office systems.



The system benefits schools as it:

- ensures your child receives the meal ordered.
- increases speed and reduces queuing time.
- reduces waste as only the meals required are cooked saving money for the school.

BUT

- You **must** order in advance to a cut off period as determined by your school, this is usually approx. 1 week in advance.
- You **must** notify the school office if your child is no longer going to have school meals, until you do, you will be charged (if you are eligible for FSM the school is charged)
- Even if your child's meals are free, you **must** still notify the office if they are not going to be having the school meal.
- If your child is changing to School meals, you **must** notify the office.

Your co-operation is vital in making the service more efficient and so reduce waste. This will help the school and Council to keep the costs of school's meals as low as possible.